



Real People. Real Families.

JUST LIKE OURS.

It's easy to be distracted by courtroom theatrics and huge settlement numbers. But we know that every client's story is significant: the fender bender that upended a student's life, the mom of three buried in medical bills and paperwork, the flight attendant who is suddenly grounded, unable to work. We fight for each of our clients as if they were our only client: acting as an advocate, support system and guide as they embark on the path to recovery and search for justice.

Here are just some of the clients we are privileged to know.



Jordan

AFTER AN ACCIDENT, JORDAN WASN'T SURE WHERE TO TURN. BUT SOME ADVICE FROM A STRANGER PUT HIM ON THE RIGHT PATH.

Injured and Far From Home

Jordan was on his way to class in Orlando when the vehicle behind him lost control and hit his back bumper, causing him to spin and hit a tree in the median between lanes. It turns out that the tree actually saved him from spinning directly into oncoming traffic.

Jordan was confused and fuzzy for a moment after the accident. By the time he was able to exit his car, the fire department was pulling up to assist. A passerby who had witnessed the wreck came to check and make sure Jordan was okay. The passerby also gave him some advice in the form of a card with Morgan & Morgan's contact information. Since Jordan didn't grow up in Orlando and was just there to attend the University of Central Florida, he was glad for a referral to a local firm.

Jordan took the stranger's advice and called Morgan & Morgan. He was reassured by the call center agent that everything would be handled and not to worry about it. It was

a relief to have that concern off his plate, because within a few days, Jordan had a lot more to worry about.

"It's just funny how that works."

When he went to the doctor, he discovered that he had whiplash and a bulging disc in his neck, as well as other back pain. He was also suffering from headaches. Although he needed time for his injuries to heal, it wasn't the only thing on his mind. He was also a student who lost his means of transportation. "Being a student was tough. I have to go to class, I have to do studies, I have to do homework. I had to actually interact with other students on campus, but not having a car with me was very stressful," he says. Between school and navigating the public bus schedule, Jordan's life was quite hectic.

The insurance company's initial offer was of little comfort to him. It was on the low side, especially considering the medical issues that Jordan suffered. However, his attorney renegotiated for a much higher settlement that was more in line with Jordan's losses.

Thanks to DocuSign and text messaging, Jordan never even had to go to the law firm in person. "If [the case manager] needed any documents or anything for me to send over, she would just shoot me a text and then I'd get that sent over to her," Jordan says.

Nobody plans to get into a car accident, and it can be particularly scary for a college student who is living away from home. But, thanks to the advice of a stranger, Jordan was able to get a settlement that took care of his needs and get back to his studies.



Attorney
DAVID HENRY

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Katherine

WHEN YOU'RE IN AN ACCIDENT, YOU EXPECT YOUR CAR INSURANCE TO HAVE YOUR BACK. KATHERINE LEARNED THE HARD WAY THAT SOMETIMES THAT DOESN'T HAPPEN.

Betrayed by Her Own Insurance

Mother-of-five Katherine Monroe was on her way to a friend's house when she was rear-ended by a young man who was driving a service van while on his phone. "I guess he thought it turned green and he rammed right into the back end of me, totaled my whole car, everything," she recalls. The two of them pulled into a nearby parking lot to exchange information. She knew that her car was totaled but thought, health-wise, she was in pretty good shape. Until later that day.

"The pain didn't hit me till about an hour afterwards, but something told me to go seek help and I did," she says. She went to the hospital and discovered that she had six bulging vertebrae and three herniated vertebrae. "They feel like something has attacked your spine all at once and that your spine just compressed really quickly."

She needed twelve weeks of rehab to get her spine back in alignment. Imagine her surprise when her insurance denied her claim for physical therapy. "I pay for a service and I expected the service and I did not get it even though it wasn't my fault," Katherine says.

That's when she realized she needed an attorney. She was familiar with Morgan & Morgan's commercials, but she scoured

the internet to find reviews and first-hand experiences. She was impressed with what she found and placed a call to the law firm. "The first phone call was very comforting to be honest with you," she says. She was treated like an individual and not just a number.

Katherine kept in close contact with her case manager, Cindy. Since she was stuck at home in bed, it was a relief that she could communicate via text and email. She says, "I was guided by Cindy and she took care of me.

She literally held my hand through the whole entire thing, which was amazing."

Morgan & Morgan went to work and got a settlement that was the maximum value of her insurance policy. The only time Katherine had to go to the office was to receive her settlement check.

After she had won her case, Katherine recommended Morgan & Morgan to a friend, who also won her case.

"My day-to-day life is taking care of five kids and my husband. Morgan & Morgan made my life so much easier," Katherine says. She's still not back to 100%, but Katherine is improving every day, working hard for herself and her family.

Attorney Quote:

"Empowering clients with personalized care and leveraging technology, we secured justice and maximum compensation for Katherine, exemplifying our commitment to making a difference."



Trial Attorney
DANE JORDAN

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Sean

WHEN SEAN WAS IN A CAR ACCIDENT, HE DIDN'T KNOW HOW HE'D BE ABLE TO BRING A COURT CASE.

Justice, Right on Schedule



Attorney
STEPHEN LYNCH

It seemed like a normal day. Sean was stopped at a red light on his way home. The screech of car brakes behind him was the first sign that something was wrong. Suddenly, a car rear-ended him, jolting him forward and causing major damage to the car he had only owned for six months.

He had minor neck pain and a major car repair bill in front of him. Coincidentally, he and the driver who had rear-ended him had the same insurance. Sean was checked out at the ER and then phoned his insurance. They offered him a small settlement that he knew wouldn't cover all his bills, especially if he had to miss work as a flight attendant. "What they offered, I just didn't feel like was substantial," Sean says.

Based on a friend's recommendation, Sean called Morgan & Morgan. He was concerned because his career meant that he wasn't regularly available to meet with an attorney during normal business hours—in fact, there was no guarantee he'd even be in the same state. With his schedule, could he still fight this in court?

"They made it very easy with my schedule," Sean says. "Even with me being gone during

that time frame, they still made it easy for me to be able to get in contact with them as well as getting documentation back and forth to them." Sean and his attorney kept in touch via email, text, and the Morgan & Morgan app. He was able to communicate

with his attorney in a way that was convenient and kept his case moving forward.

After Morgan & Morgan got involved in the case, Sean received a much better settlement for his injuries than the insurance company had initially offered. He was especially

relieved when he was told that he didn't have to pay anything out of pocket. "To hear them tell me that I didn't have to worry about the cost and that everything was going to be paid out of my settlement, that made me feel so much better because that took a weight off," he says.

When asked if he'd recommend Morgan & Morgan to his friends and family, Sean laughs. "I have!" he says. "I have an aunt that's a flight attendant as well, and I recommended Morgan & Morgan to her after she had a car accident on her way home from work." He reports that, while his aunt's case is still ongoing, she appreciates the convenience and flexibility that Morgan & Morgan offers.

Life doesn't stop just because you've been in an accident, and different people need to communicate in different ways. Sean is glad to put all this behind him, get back to his regular life, and catch his next flight.

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Sean

AFTER HE WAS INJURED IN A MULTI-CAR ACCIDENT, SEAN WAS BRACED FOR A FIGHT. ALTHOUGH IT WASN'T QUITE A DAY AT THE BEACH, HE WAS RELIEVED TO FIND OUT THAT THE RECOVERY PROCESS WAS EASIER THAN HE HAD FEARED.

Riding the Wave to Justice

The sun was shining, the waves were calling, and Sean decided to take a half-day at work to go surfing. The surfing was fantastic even if he did wind up caught in Orlando's rush-hour traffic on the way home. But his day got worse in a hurry when he was rear-ended by a car going 80 miles an hour. The accident totaled three vehicles, and Sean was right at the point of impact.

Sean was flung forward. The pain didn't start immediately; instead, Sean was struck with the inconvenience of the situation. "When you get rear-ended at a high rate of speed like that, you're not anticipating at all. There's a disconnect between your brain and your body as to, this really just happened to me. You've got to be kidding me. I don't have time for this right now," he says.

However, once the adrenaline rush receded, the pain hit. "Definitely over the next couple of days it really started to pick up and I was very, very sore. My whole neck and my back, just from the whiplash." It was then that Sean realized the gravity of the situation.

In the immediate aftermath, Sean wasn't sure what to do. He waited for the police and exchanged information with the other drivers. After hearing his story, several of his friends encouraged him to look into hiring an attorney to make sure his interests were protected. Sean wasn't sure if that was necessary. Once his pain increased, though, "I ended up being very glad that I did contact Morgan and Morgan."

"I don't typically think of the legal environment as being the most tech forward group."

Even after he realized calling an attorney was the right move, Sean expected his case to impact his life. "I expected to have a lot of inconvenience in my daily life," Sean says. But Morgan & Morgan made the process easy, with quick onboarding and a contract that could be signed remotely using Docu-Sign. Once he was onboarded, Sean's attorneys got to work.

After a paltry initial offer, Sean's attorneys were able to get him a much more satisfactory settlement that appropriately compensated him for what was lost. After things were settled, the payment happened so quickly that Sean didn't even realize until after it was already in his bank account.



Attorney
WILL BATES

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Carmen

WHEN CARMEN WAS INJURED IN AN ACCIDENT, SHE NEEDED HELP RECOVERING SO SHE COULD CARE FOR HER FAMILY. AND WHEN IT HAPPENED A SECOND TIME, SHE KNEW WHERE TO TURN.

Protecting Her Family

Carmen and her former partner were driving in Kissimmee on their way to pick up a friend's child from daycare. Unfortunately for them, a young driver entered the roadway and did not see them. She t-boned their Chevrolet S10 on the passenger side.

Carmen recalls that she was shocked, because the driver came out of nowhere: "She just, like, rammed into us and then looked at us like we were crazy." Although Carmen was relieved she didn't have her own kids with her, she was concerned when she realized how shaken up the young driver was, while the driver's parents seemed more concerned about damage to the vehicle. So Carmen and her former partner rushed to make sure everyone was okay and phoned the police.

After the accident, Carmen and her former partner suffered from neck and back pain caused by the collision: she says, "a couple days after I was sore, achy and stuff." They went to see chiropractors for their pain. Carmen's partner encouraged her to contact a law firm, because she had been the one driving. She wasn't sure how to find a reputable law firm, so her partner made some calls for her and they settled on Morgan & Morgan.

"It was an unfortunate circumstance that we got into a car accident, but at the same time it's a blessing that we could get some type of recompensation for it."

It took around a year and a half for the case to be settled. Carmen appreciated the fact that she didn't have to make a lot of phone calls. She says, "I'm a girl that loves text messages." And although some emails and phone calls were exchanged, she was

able to handle much of her communication via text.

Like with many people, money was tight—Carmen and her partner were "basically living in our car" until they got into the accident. "I was really nervous about getting a lawyer

'cause you automatically think of money when you think of a lawyer. So I was very skeptical of the situation," she says. However, her case was settled and she found the settlement process simple. About picking up her settlement check, she says, "we didn't even stay there for, like, more than a half an hour, I feel like, probably even less."

So when Carmen's parents were in a car accident, she recommended that they call Morgan & Morgan. And when she was involved in a hit-and-run accident with her children in the car, she knew who to call. "It wasn't too severe, it was just basically a baby tap. But I ended up getting their license and I called Morgan & Morgan too for them."

Carmen says, "I feel like [Morgan & Morgan] did push to get as much as they could, but any, even if it was the lowest amount that they could have got, I would've still been grateful for it. Anything would've helped me and my boys." It's that positive attitude that shows just how worthy Carmen is of support.



Trial Attorney
CHRISTOPHER
RYAN RODEMS

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